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**UNITED STATES PATENT AND TRADEMARK OFFICE**

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UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND  
DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE

March 24, 2004

INTELLECTUAL PROPERTY / TECHNOLOGY LAW  
PO BOX 14329  
RESEARCH TRIANGLE PARK, NC 27709  
US

Dear Sir/Madam,

This is to deny your refund request in the amount of \$414.00, for patent/serial number 09974004.

\$459.00 was refunded on 10/15/01

Sincerely,

ELEANOR KURTZ  
Technical Center Others  
Refund Branch, Office of Finance